

## **WILLOW WOOD PET RESORT & TRAINING CENTER**

Dog Daycare General Information and Policies

Phone: (614) 855-4800 Fax: (614) 939-4493

[www.willowwoodpetresort.com](http://www.willowwoodpetresort.com)

The purpose of our Doggie Daycare program is to provide a safe, fun and stimulating social environment for your dogs. To help ensure the safety and health of your pet and our other guests, we require all clients to comply with the following requirements:

**AGE:** All dogs must be 12 weeks or older to attend daycare. All dogs over 6 months of age must be spayed or neutered.

**VACCINATIONS:** All dogs must have current vaccinations. This includes DHLPP, Rabies, Canine Influenza and Bordetella. Owners must submit current vaccination records, and whenever vaccinations have been updated.

**FEES:** Fees are as follows: \$26.00/day for the first dog in the family and \$24.40/day for the second or third dogs in the family. We also do half days at \$17.00. We have daycare packages available in a 10 day pass or 20 day pass at a discounted rate. Please note that packages are non-transferable and nonrefundable.

**LATE PICKUP:** Any dog left 30 minutes after closing will be placed in lodging and cared for overnight at applicable rates.

**DAYS and HOURS:** Monday through Friday 7:00 am to 6:30 pm, Saturday 8:00 am to 4:00 pm.

**HEALTH:** All dogs must be in good health. Owners will certify that their dogs are in good health and have not been ill with a communicable condition in the last 30 days. Upon admission, all dogs must be free from any condition which could jeopardize other guests. There are unavoidable viruses and conditions that we may experience by having a community of dogs together, but we will make every effort to keep them to a minimum. If your dog is coughing, has diarrhea, or is displaying any signs of being ill, please notify us prior to bringing your dog to daycare. We also require that all dogs be on a flea, tick and heartworm prevention, provided by your veterinarian, all year long.

**BEHAVIOR:** Owners will certify that their dogs have not harmed or shown aggressive or threatening behavior towards any person or any other dog. Please remember, your dog will be spending time with other dogs and their safety and health are our main concern. If a dog is presenting behaviors that are disruptive to the rest of the group, we may have to take steps to change their behavior. The process could be as simple as separating him/her from another dog or the group, or perhaps taking a break from daycare while training classes are attended. In rare cases, we may ask that your dog not return to our daycare program. This does not mean that your dog isn't able to socialize with other dogs; it may simply mean that this environment isn't good for your dog. We ask that your dog wear a regular, properly fitted collar of nylon or leather and come to daycare every day on a leash.

**WELCOME TO WILLOW WOOD PET RESORT & TRAINING CENTER!!**